

Wade Rumbolt
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Aurora, ON L4G 6C6

Lorne Marr MBA CFP
LSM Insurance
2900 John Street Suite 302
Markham ON L3R 5G3

Dear Lorne,

I wanted to express my sincere gratitude for the way you and your team handled my wife's death claim on her insurance policy. It is my belief the measure of an insurance broker is his/her responsiveness at a time of need.

When my wife passed away I contacted your office and you treated my claim as a top priority. You returned my call immediately to get the claim process started and provided a clear and concise summary of what documents were needed to have the policy pay out as quickly as possible. You walked me through every step of the process and I sincerely thank you for being so available, attentive and courteous during such a challenging period in my life.

LSM insurance is #1 in my books.

Yours truly,


Wade Rumbolt